



Eos Dance School
www.eosdance.co.uk

Eos Dance School – T&Cs

Please read this document carefully
It contains important information regarding our terms

1. Uniforms

Uniforms are **compulsory** for all our classes and provided by us. These can be collected from the teacher after order and payment or it is possible to request postage (applicable fee applies). Please order your items via email, providing UK sizes. **Uniforms are not required for a trial class.**

BALLET: Eos Dance regulation leotard for girls/regulation ballet boys t-shirt and blue or black bottoms. Please make sure that each item is labelled and that bags are checked every week. Always leave a little purse with spare headbands/hair grips. Ballet tights are NOT required. **Shoes:** Please book with Ari, providing UK size of your child's current outdoor shoes.

STREET DANCE: Eos Dance Team t-shirt and own trainers (at TRAINING POINTS ONLY: non-slip socks). We recommend loose trousers. Girls must wear leggings if they wish to opt for a skirt.

TAP: Eos Dance Tap t-shirt and tap shoes. **Shoes:** Please book with Ari, providing UK size of your child's current outdoor shoes.

We gratefully accept donations of used dance shoes, t-shirts and leotards for our families on income support.

2. Returns

It is possible to return or exchange any items when these have not been worn. However, these must be tried on with a teacher and repackaged as received. Please note that our teachers are unable to arrange returns or take any items without authorisation. To arrange, kindly request your return via email.

3. Communications

Most of our communications are sent via email. Full term, fees, T&Cs and any other details are available on our website at all times. Please make sure you read our newsletters carefully and that you check your spam folder on a regular basis, to avoid missing group emails.

4. Benefits and support

We offer support for to families on UC as job seekers/ on low income. Tax Credits do not qualify. Please contact us to discuss.

5. Parents' Day

We will schedule a watching day twice a year - at Christmas and at the end of the summer term. At other times, for health and safety reasons, **parents are not allowed to remain in the hall during classes.**

6. Absences

Whilst it is not possible to deduct absences from the term fees, children are allowed and encouraged to make up for any missed sessions. Pupils have free access to our weekly and weekend classes for the purpose. Kindly book your catch-up sessions with Ari, via email.

7. Use of personal information

Your personal details will only be used by us and in accordance with the Data Protection Act 1998. Please note that our teachers will be given your contact details to reach you in case of an emergency or urgent communications, and only when the management is unable to do so. Your personal information will be removed from our system when you cancel your place, at the end of your last term. We take your privacy seriously. Please report any misuse of your contact details.

8. Referrals

To qualify for a referral discount, the friend(s) you are introducing must be new to the school and not have enquired before. They will have to mention your name in writing when making their enquiry or on their booking form (section "Where did you hear about us?"). You will also have to let us know in advance the name of the person you are referring. Your discount will be applied to your next payment. Referrals discounts for/from students on benefits are calculated at 50%.

9. Payments and cancellation

Term fees are payable upfront. Late payments will incur a £10 charge. Payments not settled by the end of the term will incur a £50 charge. Unpaid fees will be reported to our solicitor. Please refer to our fee list for payment details.

Should you wish to cancel, you will need to give written notice before the end of the term or fees for the next term are fully payable. Your notice MUST BE ACKNOWLEDGED BY US IN WRITING. No refunds can be provided for leaving mid-term. Any issues regarding payments or failure to pay without having given appropriate notice will be reported to our solicitor and credit collection agency.

By registering, you agree that you have read, understood and accepted these T&Cs.